This file is intended to let the viewer see the 2 reports side-by-side. To do so, go to View/Page display/ and select "Two page view"

AmeriCorps Host Sites and Building Capacity

2012-2015

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

AmeriCorps Host Sites and Building Capacity II

2012-2015

Excluding Maine Conservation Corps

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Background Information

- Guiding research question: *What was the result/long-term effect of hosting AmeriCorps members on the benefitting agencies/organizations?*
  - More specifically the survey sought to:
    - measure the change in volunteer management practices incorporated in program(s);
    - document any change in the number of volunteers at host sites;
    - And/or learn whether volunteers that had already been serving with the host sites had adjusted their hours.
- Response rate = 47 out of 110 (43%)
- 7 programs received AmeriCorps grant funding in the 2012-2015 grant cycle:
  - Maine Conservation Corps
  - Learning Works AIMS High
  - Multilingual Leadership Corps
  - Island Institute
  - REAL School
  - Bangor AmeriCorps Opportunity Collaborative
  - Food Corps
- All of these programs are represented by host sites that participated in the survey

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

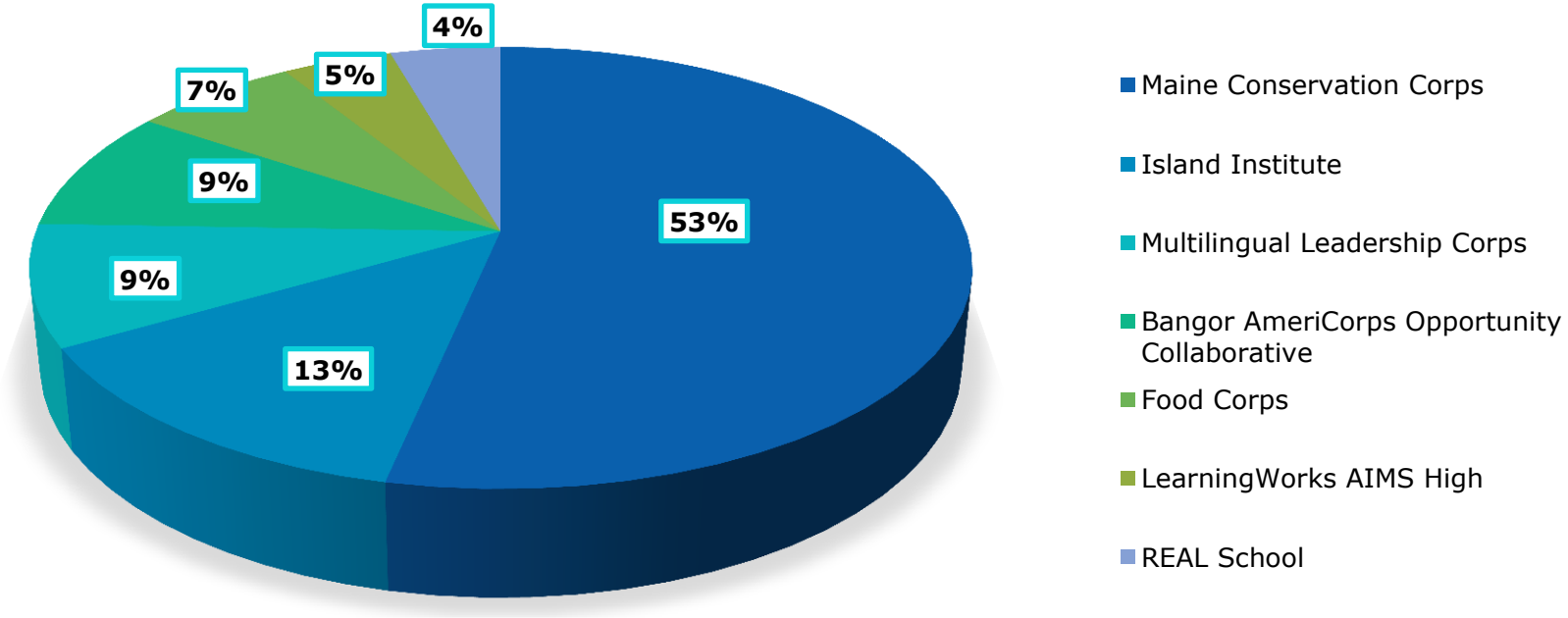
Background Information

- Guiding research question: *What was the result/effect of hosting AmeriCorps members on the participants' agencies/organizations?*
  - More specifically the survey sought to:
    - measure the change in volunteer management practices incorporated in program(s);
    - document any change in the number of volunteers at host sites;
    - And/or learn whether volunteers that had already been serving with the host sites had adjusted their hours.
- This is the same site report, but excluding all of the Maine Conservation Corps respondents
- This leaves 21 participants from these 6 AmeriCorps programs in the 2012-2015 grant period:
  - Learning Works AIMS High
  - Multilingual Leadership Corps
  - Island Institute
  - REAL School
  - Bangor AmeriCorps Opportunity Collaborative
  - Food Corps

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

AmeriCorps Programs Represented

Responding Hosts Sites Operated Under the Following AmeriCorps Programs

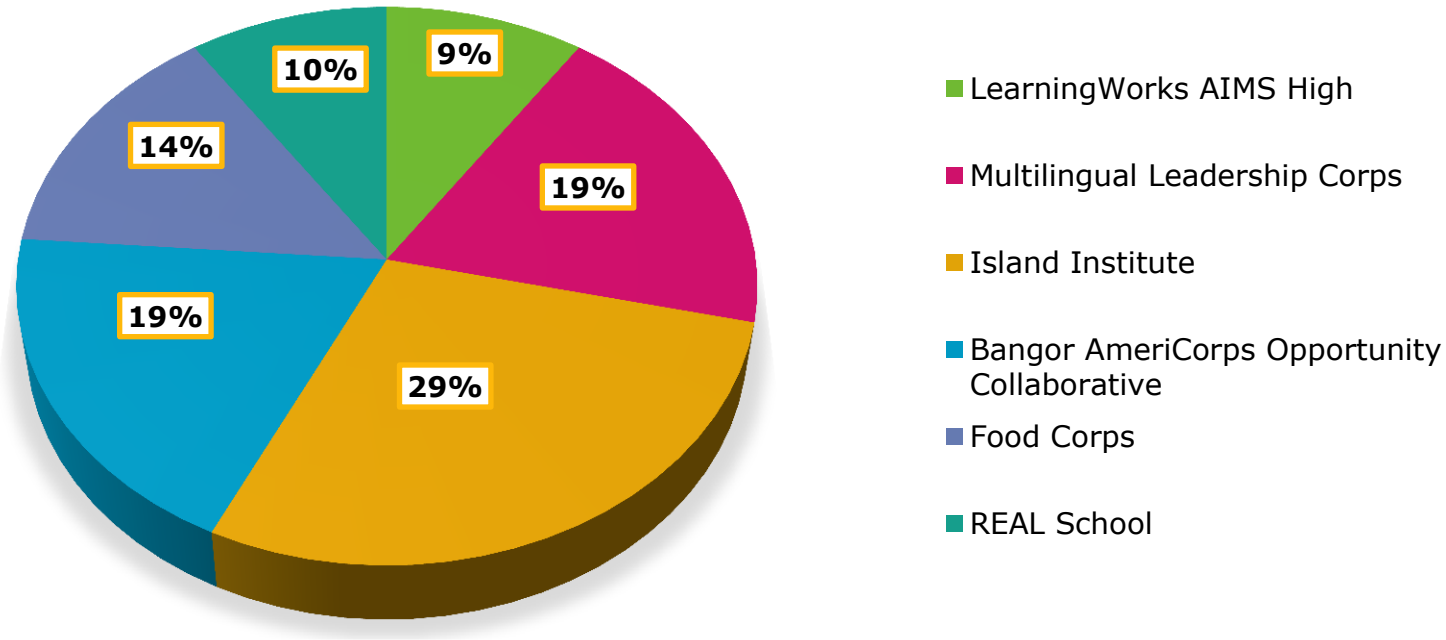


This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

AmeriCorps Programs Represented

Responding Hosts Sites Operated Under the Following AmeriCorps Programs (excluding MCC)

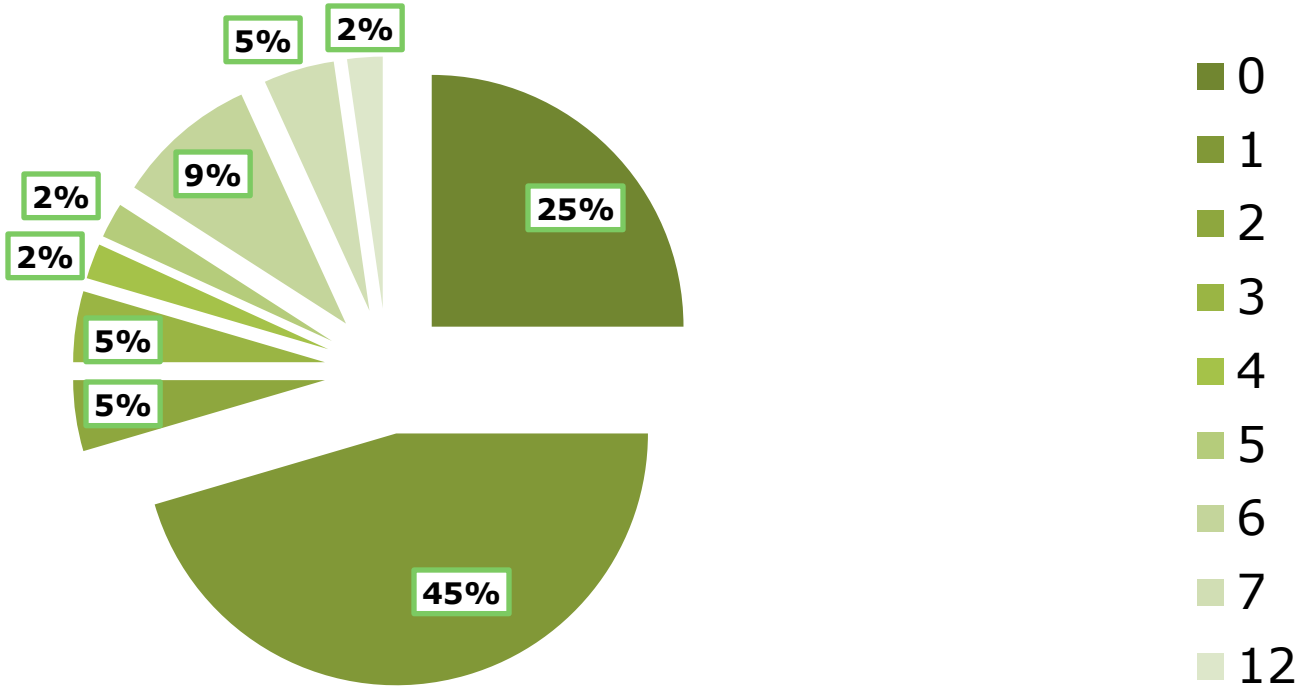


Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

2012-2013 Program Year

Number of AmeriCorps Members Serving at the Host Site

Of the sites who hosted members this year, the average number of members = 2.7

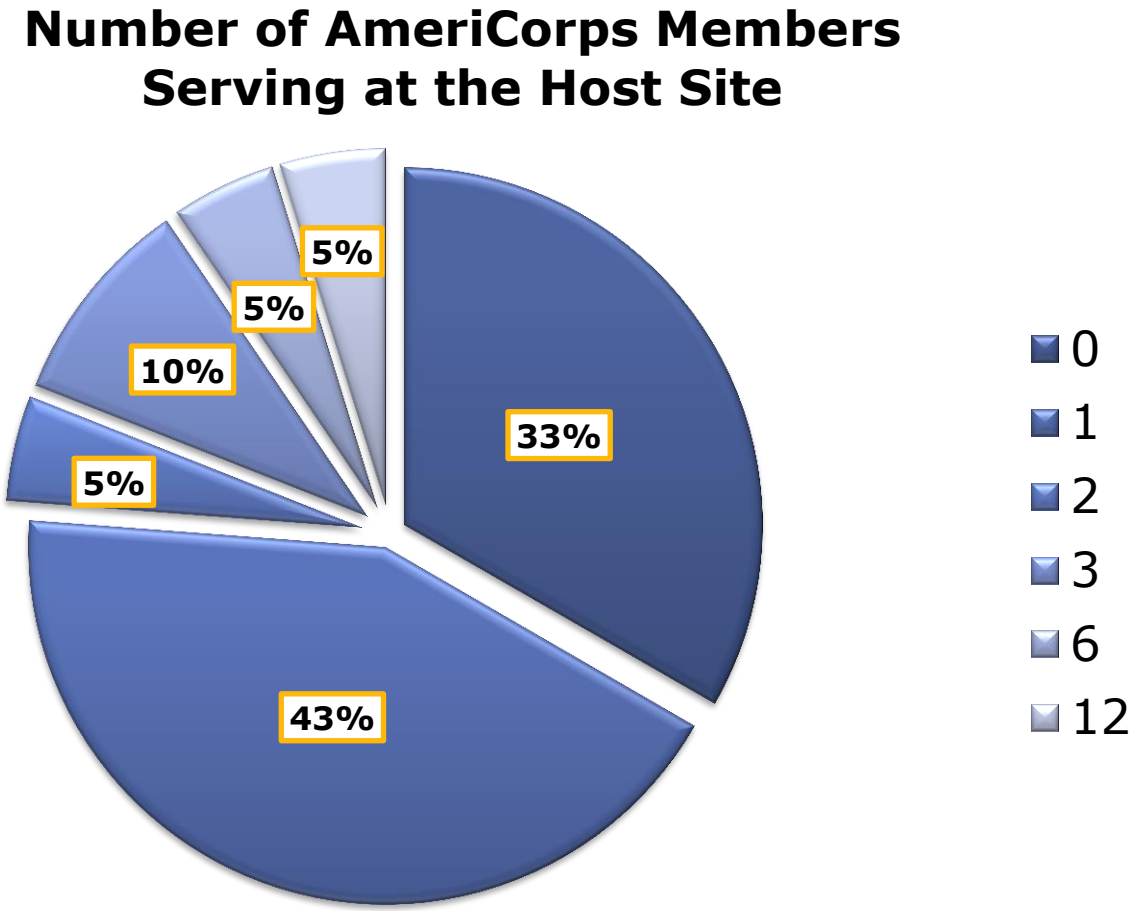


This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

2012-2013 Program Year

Of the sites who hosted members this year, the average number of members = 2.5

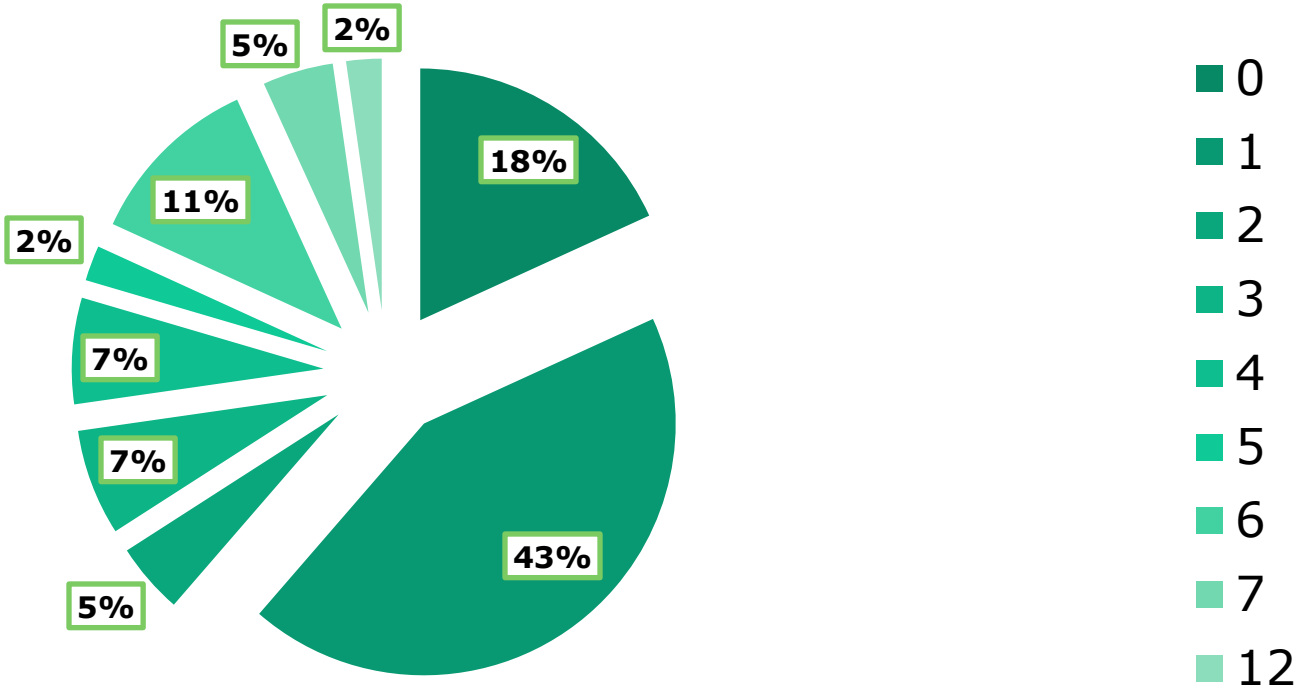


Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

2013-2014 Program Year

Number of AmeriCorps Members Serving at the Host Site

Of the sites who hosted members this year, the average number of members = 2.9

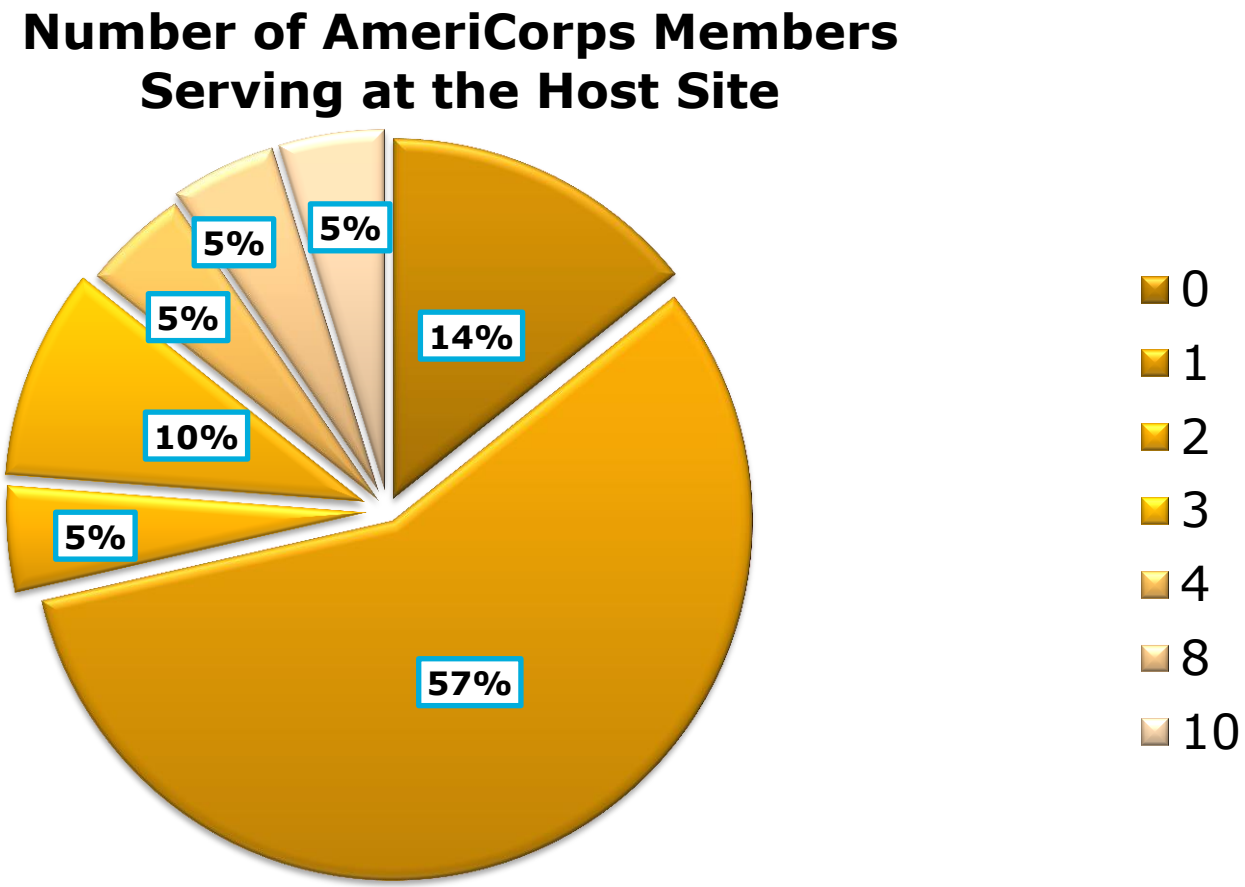


This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

2013-2014 Program Year

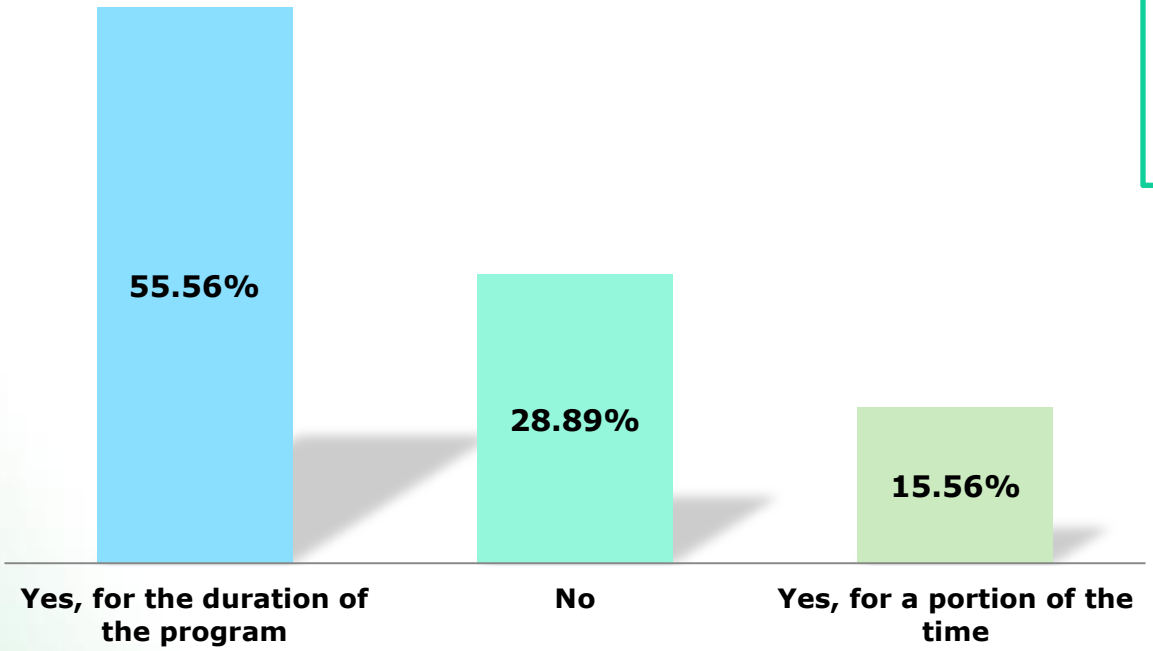
Of the sites who hosted members this year, the average number of members = 2.3



Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

The Role of the Respondents

Were you a site supervisor during the duration of the program?

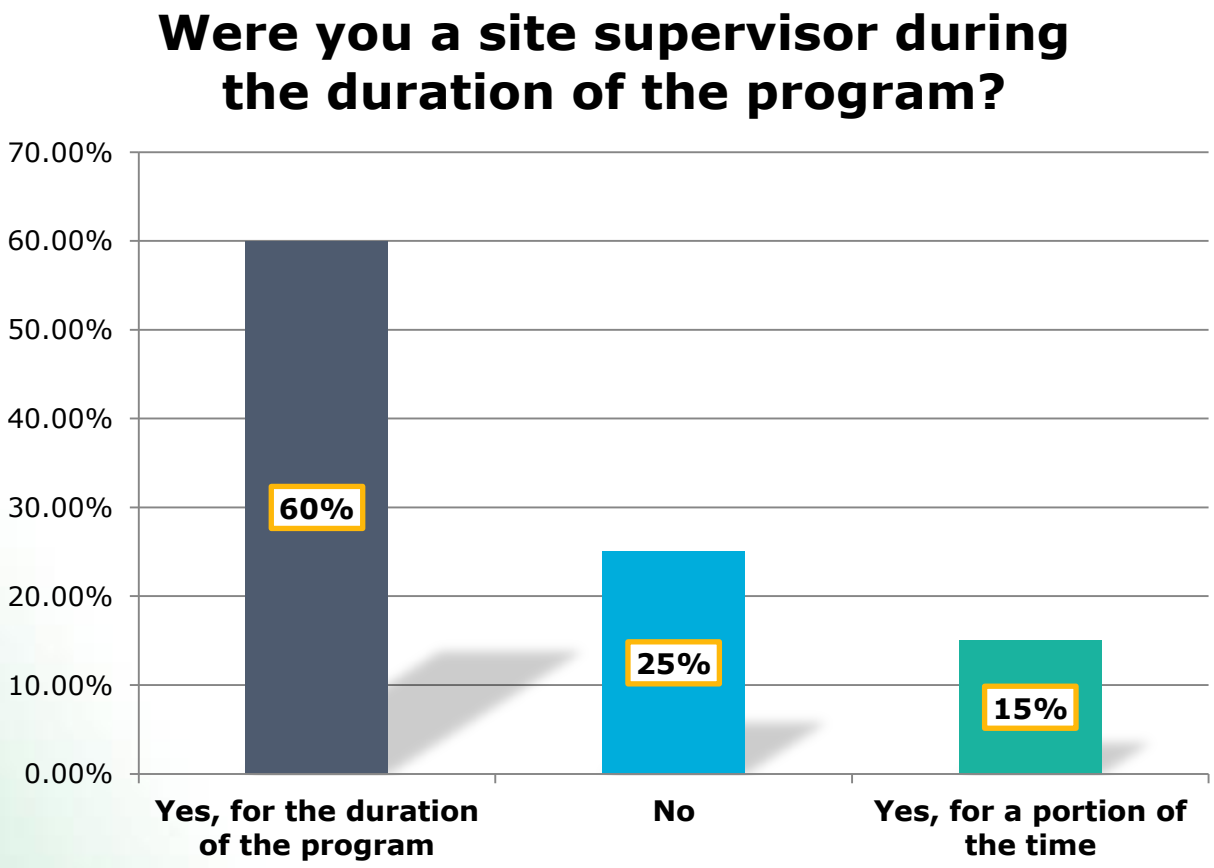


Whether the participants were the site supervisors at the time or not could influence their responses to the survey

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

The Role of the Respondents



Whether the participants were the site supervisors at the time or not could influence their responses to the survey

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

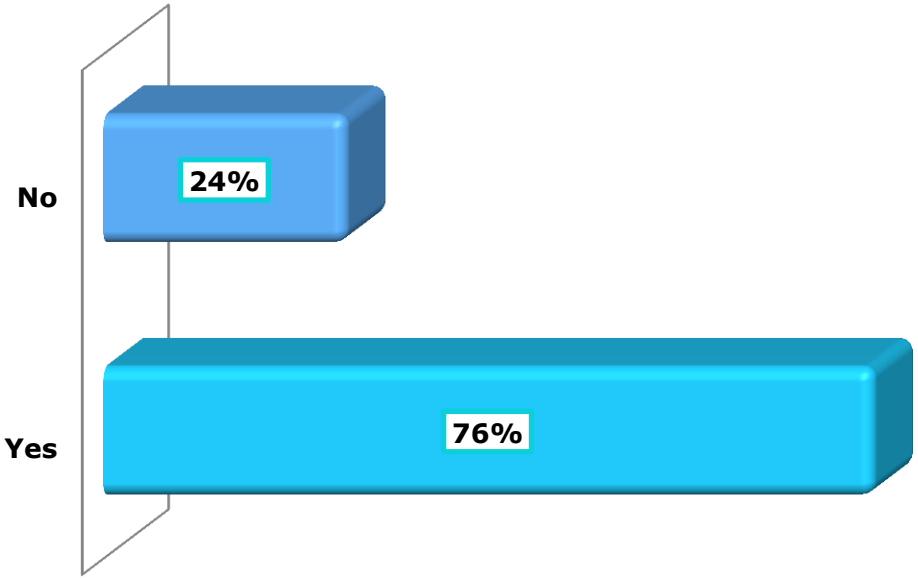
Payments to the AmeriCorps Programs

Average estimated cost per member = $7,188

The range of estimated cost-share fees = $3,000-$14,000

**3 participants said they paid 20% of the total project cost.*

Did your agency pay a cost-share fee to the AmeriCorps program?



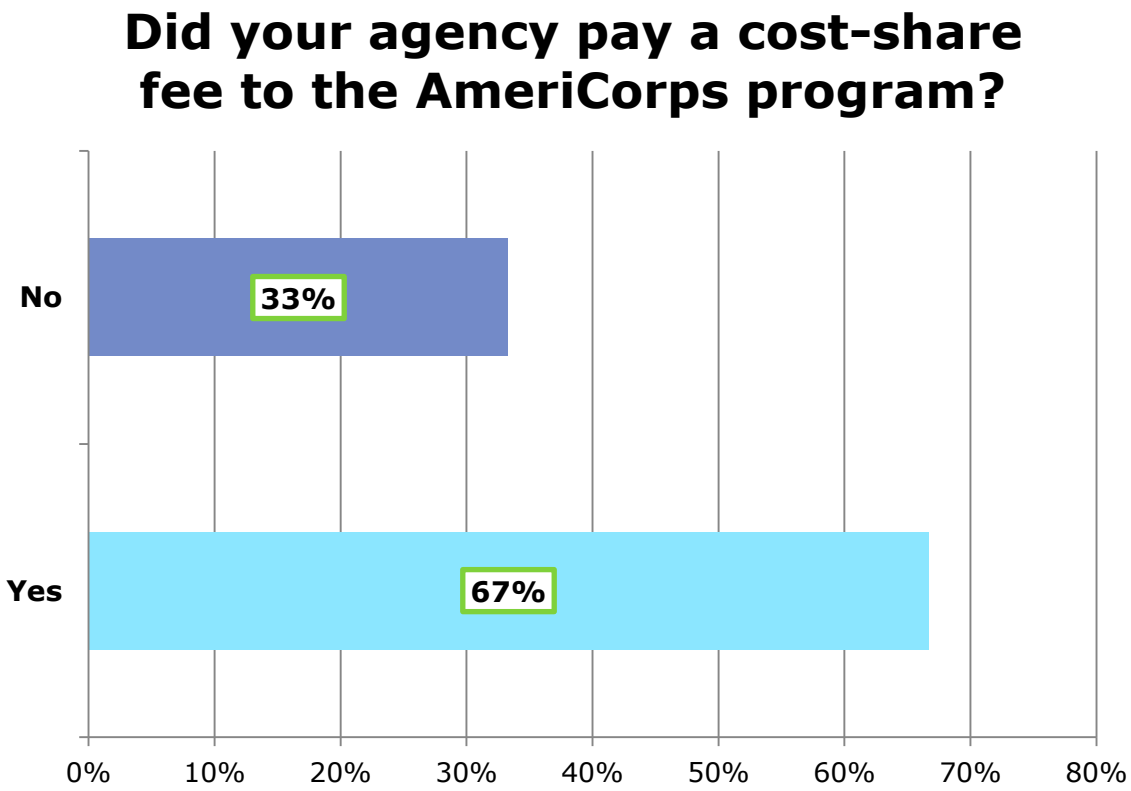
This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Payments to the AmeriCorps Programs

Average estimated cost per member = $6,433

Estimated costs ranged from $3,000 - $10,000

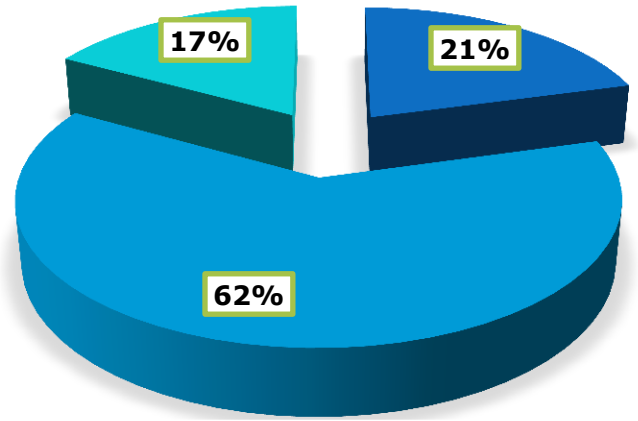


Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Motivations for Hosting AmeriCorps Members

The purpose of AmeriCorps service activities include the following. Please choose the one that best applies to your organization/site.

- Implement a new program
- Increase service capabilities to meet demand
- Bring an existing service to a new geographical area or client population



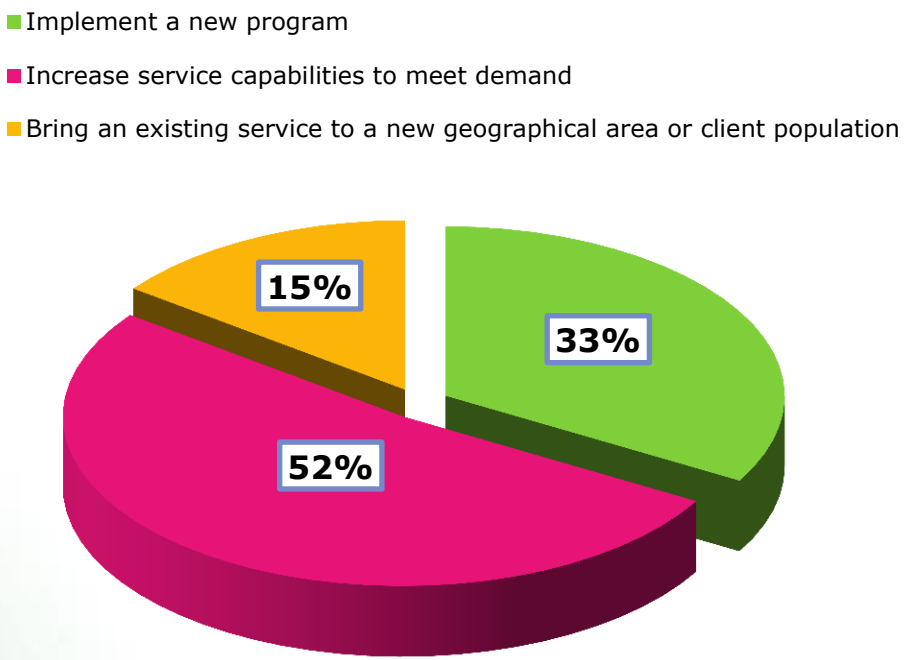
Nearly two-thirds of participants reported hosting AmeriCorps members in order to increase service capabilities to meet demand

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Motivations for Hosting AmeriCorps Members

The purpose of AmeriCorps service activities include the following. Please choose the one that best applies to your organization/site.



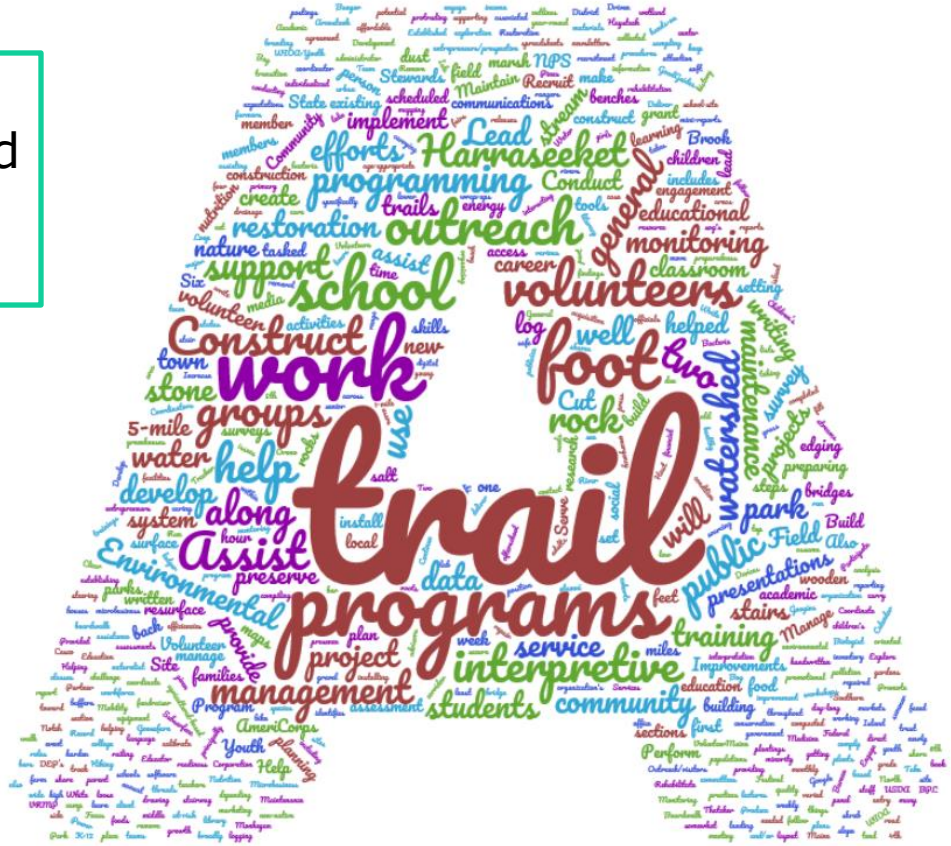
Half of the selected participants reported hosting AmeriCorps members in order to increase service capabilities to meet demand

One third said they hosted members in order to implement a new program

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Motivations for Hosting AmeriCorps Members

Word analysis taken from the descriptions of what was outlined in the work plans for the AmeriCorps members

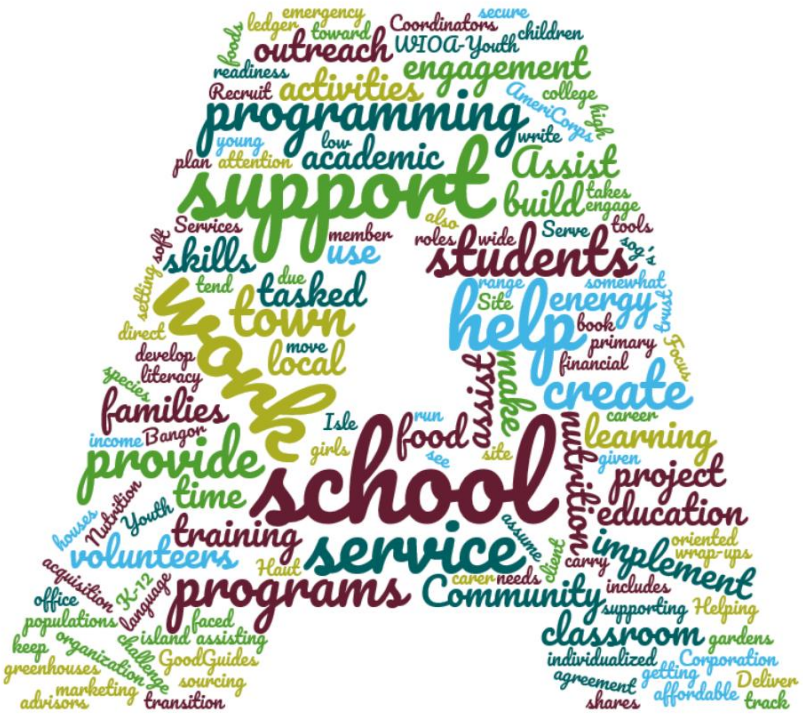


This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

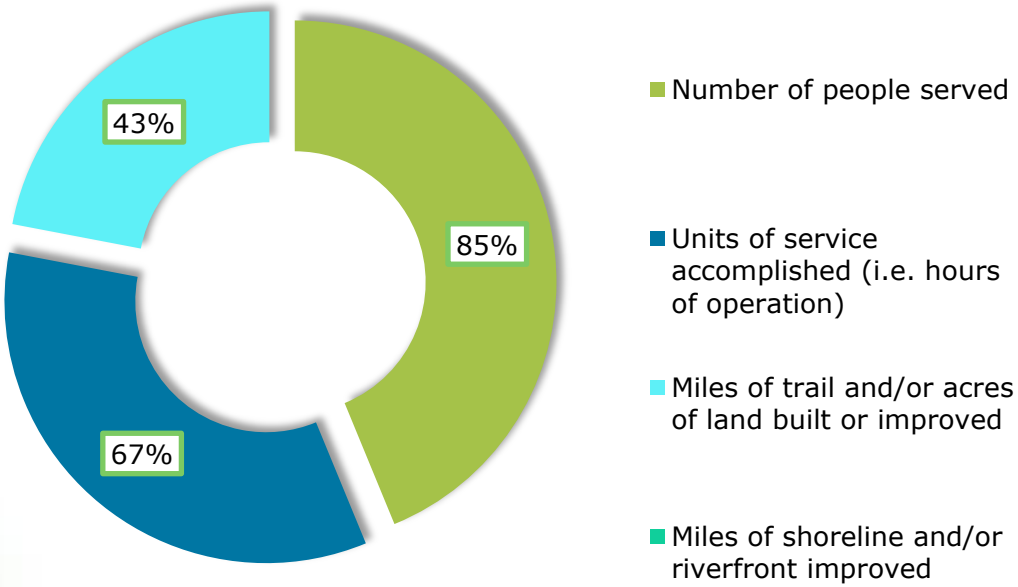
Motivations for Hosting AmeriCorps Members

Word analysis taken from the descriptions of what was outlined in the work plans for the AmeriCorps members



Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

How Success Was Measured

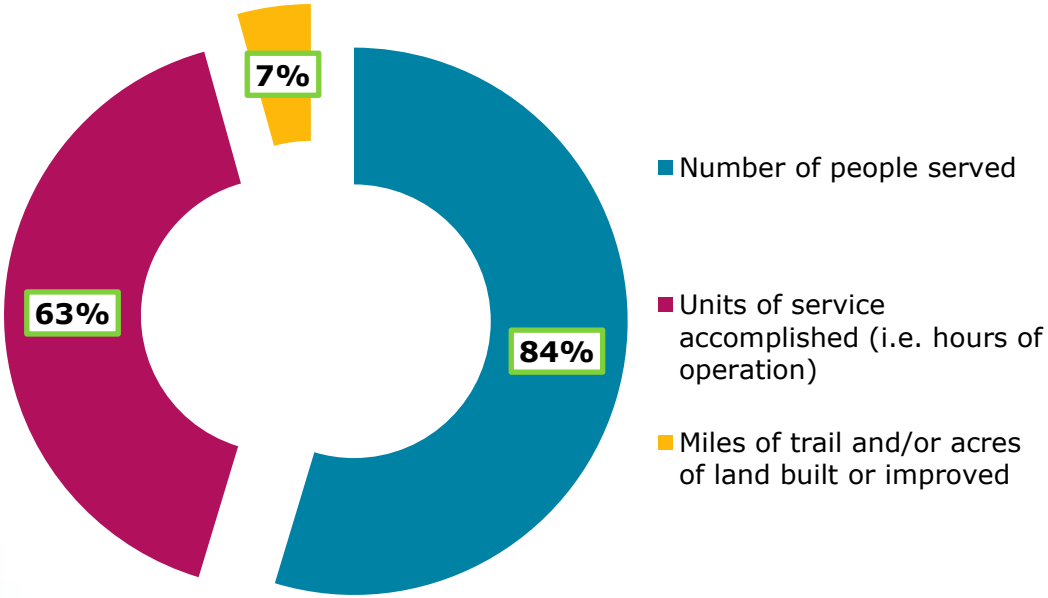


0% of the participants reported measuring success in miles of shoreline or riverfront improved

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

How Success Was Measured



0% of the participants reported measuring success in miles of shoreline or riverfront improved

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

How Success Was Measured

- Respondents explained how they measured success for their AmeriCorps programs, i.e. measurable outcomes. This could be in:
    - Number of people served
    - Units of service (i.e. hours of operation)
    - Miles of trail or acres of land built/improved
    - Miles of shoreline or riverfront improved

- Of the organizations that measured success in the number of people served, two thirds (64%) were able to provide services to over 100 individuals because of their AmeriCorps member(s).

- Of the organizations that measured success with units of service, 90% reported providing over 100 units of service because of their AmeriCorps member(s).

- Of the organizations that measured success in miles of trail or acres of land built/improved, 67% reported 1 to 9 miles built or improved because of their AmeriCorps member(s).

- No one measured success in shoreline or riverfront improved because of their AmeriCorps member(s).

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

How Success Was Measured

- Respondents explained how they measured success for their AmeriCorps programs, i.e. in measurable outcomes. This could be in:
    - Number of people served
    - Units of service (i.e. hours of operation)
    - Miles of trail or acres of land built/improved
    - Miles of shoreline or riverfront improved

- Of the organizations that measure success with the number of people served, 41% were able provide services to over 100 individuals because of their AmeriCorps member(s). Another 18% provided services to 50-99 people and 30% provided services to 10-49 people.

- Of the organizations that measure success with units of service, 71% reported providing over 100 units of service because of their AmeriCorps member(s).

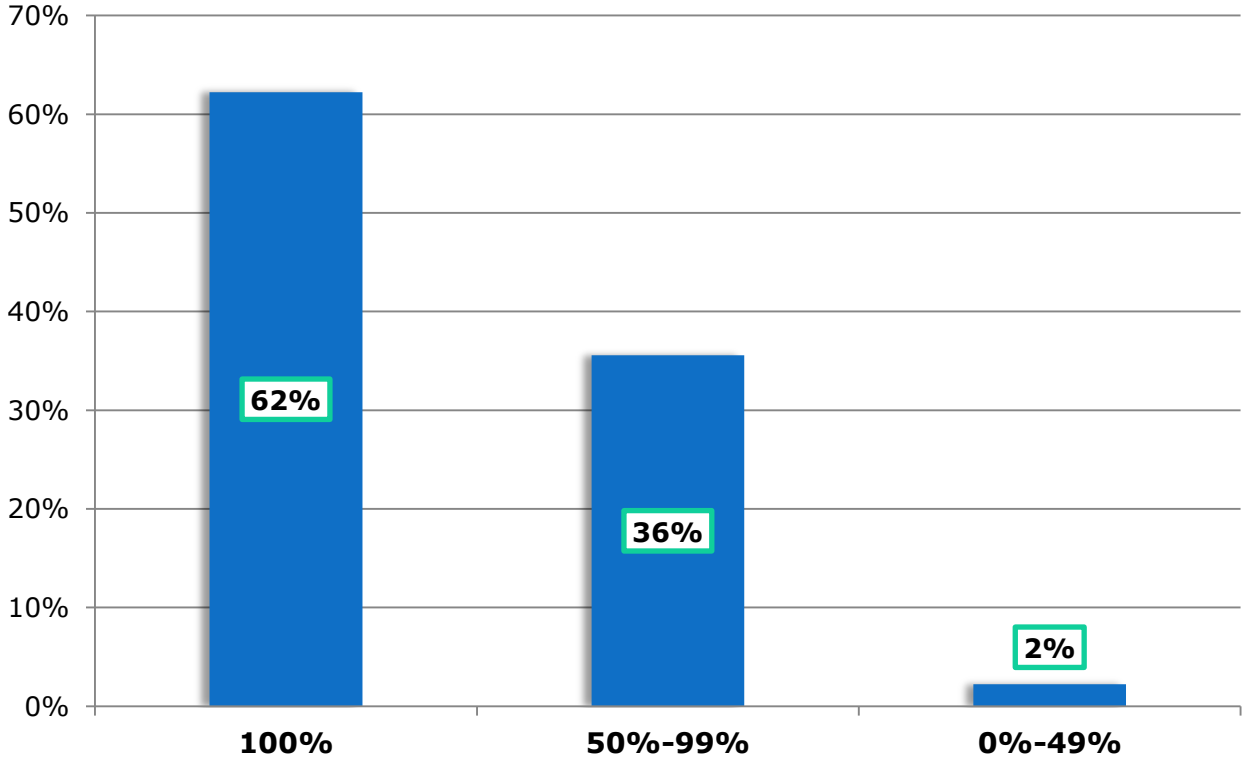
- Of the organizations that measure success in miles of trail or acres of land built/improved, 0% reported building or improving trail or land.

- No one measured success in shoreline or riverfront improved because of their AmeriCorps member(s).

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

How Success Was Measured

How much of what was outlined in the work plan did the AmeriCorps Member(s) get done?



This page includes Maine Conservation Corps data

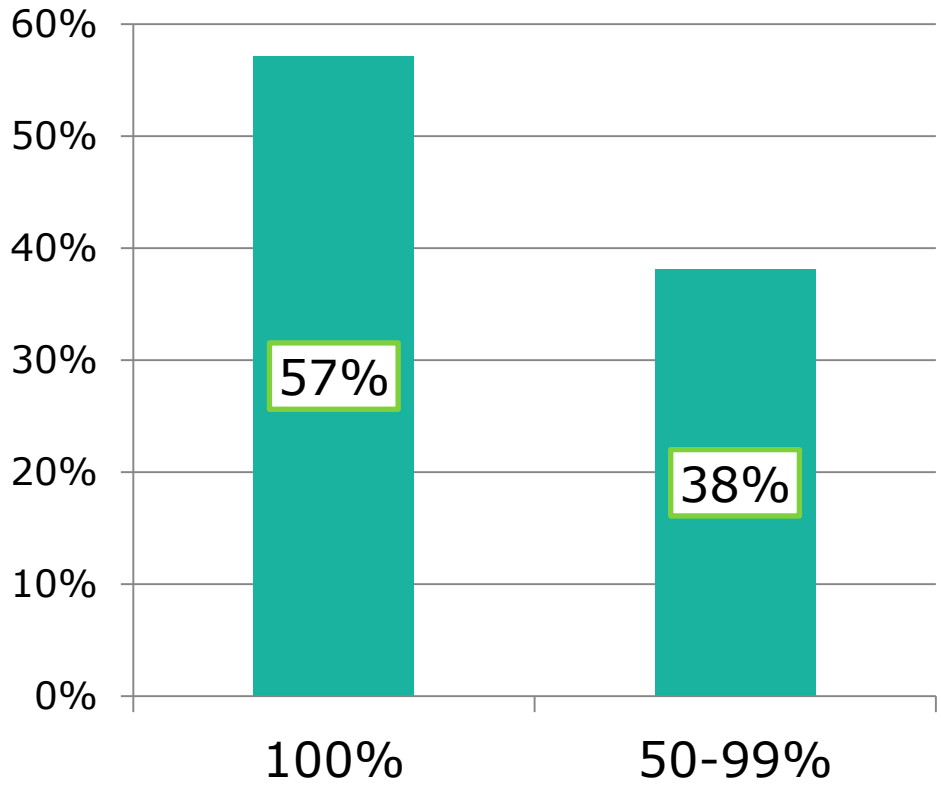
Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

How Success Was Measured

How much of what was outlined in the work plan did the AmeriCorps Member(s) get done?

Just over half of the respondents reported that their AmeriCorps member(s) completed all of the work that was outline in their work plan.

Another 38% reported them finishing "most" of the work outlined.

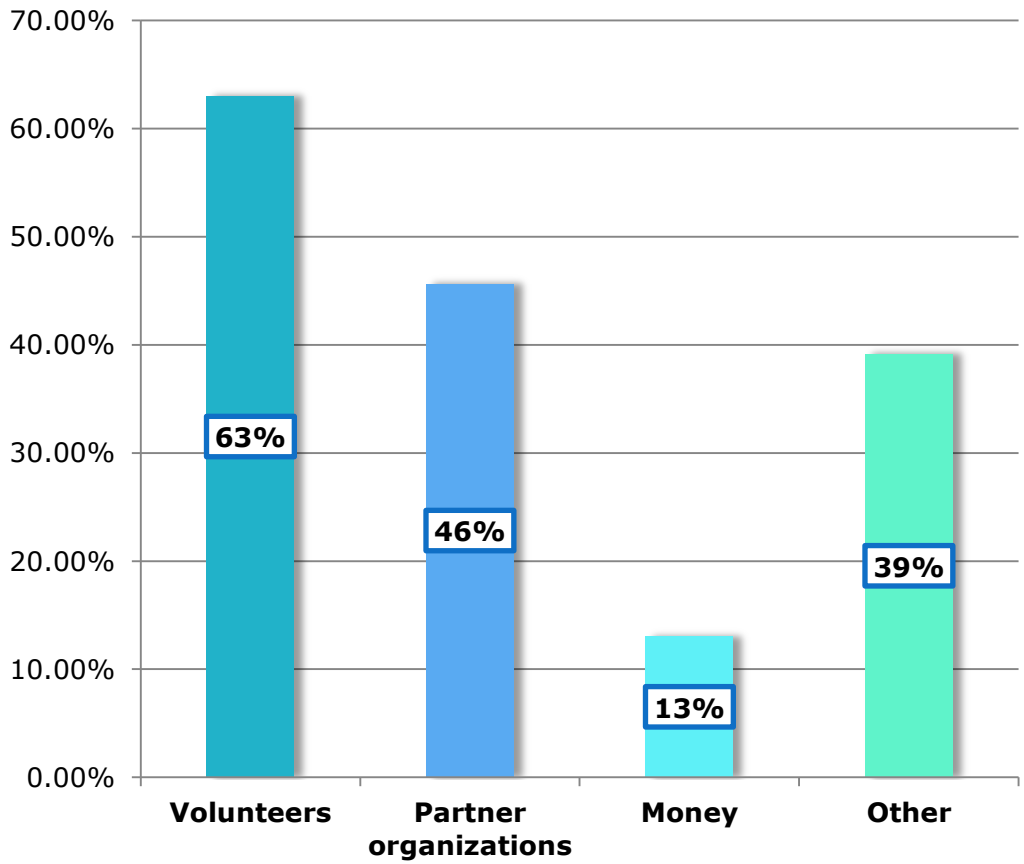


Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

New Resources Generated as a Result of the AmeriCorps Member(s)

"Other" responses included:

- Training materials, technical assistance, support for grants, program management
- The new resource was data for decision-making and policy.
- Increased networking and community awareness of [our organization]
- [The member] helped us form connections with other island organizations - recognizing that what effects 1 of us effects us all - we have better communication with other island organizations. Plus we have been able to lower electric use through the LED bulk buy.
- Introduced us to an email program that was more efficient than what we were using, which saved us time.
- Interaction with regular staff.



This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

New Resources Generated as a Result of the AmeriCorps Member(s)

"Other" responses included:

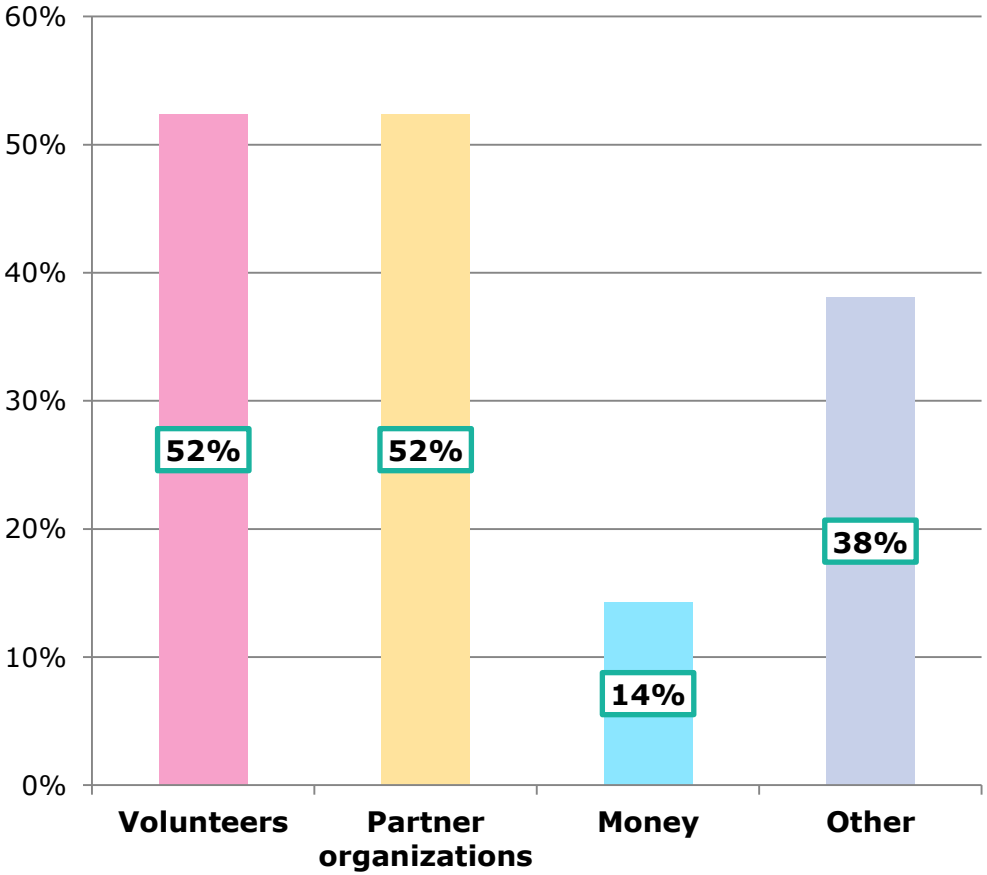
- [Our AC member] helped us form connections with other island organizations -- recognizing that what effects 1 of us effects us all -- we have better communication with other island organizations. Plus we have been able to lower electric use through the LED bulk buy.

- Increased networking and community awareness of [our organization].

- Much stronger relationships with half a dozen island organizations, especially schools. Six long-term volunteers observing non-native species.

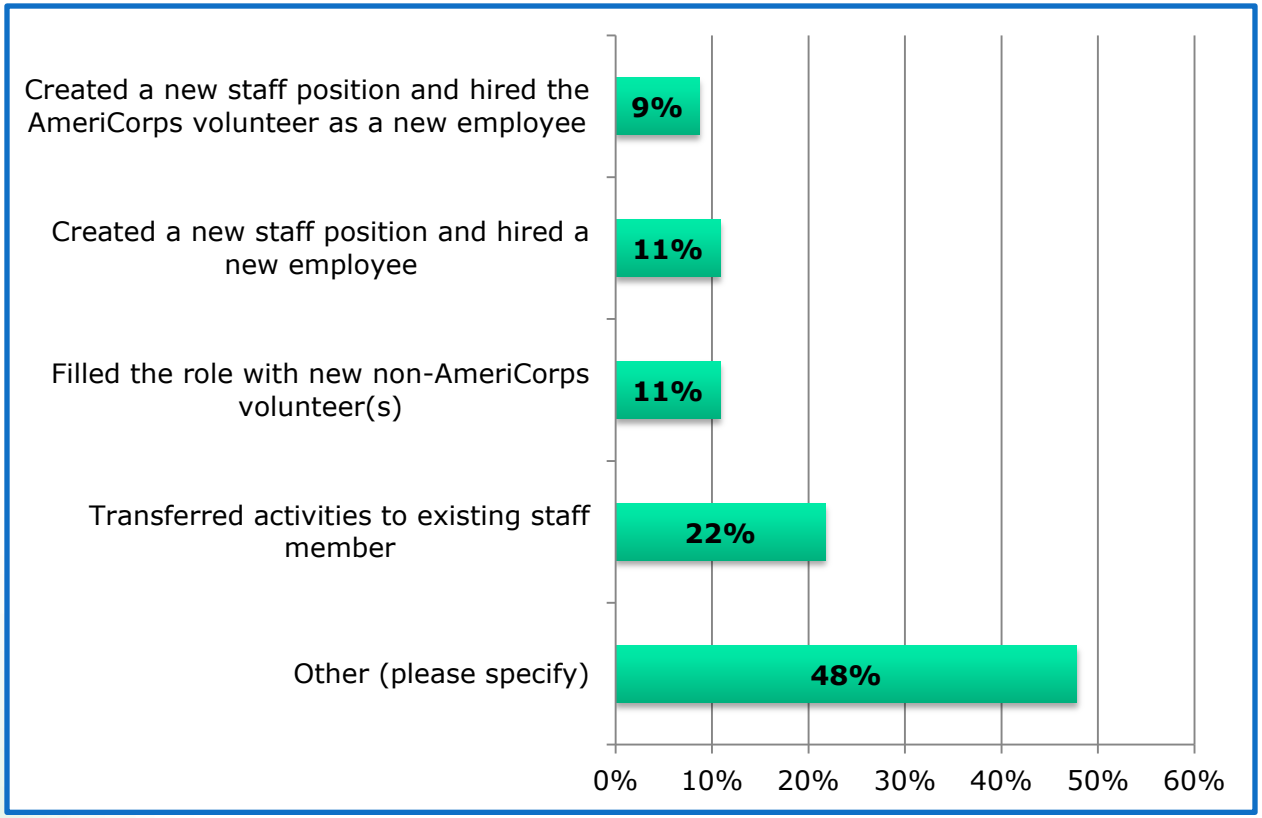
- Training materials, technical assistance, support for grants, program management

- Created a new position to further the organizational abilities of the town



Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

How the Work was Sustained



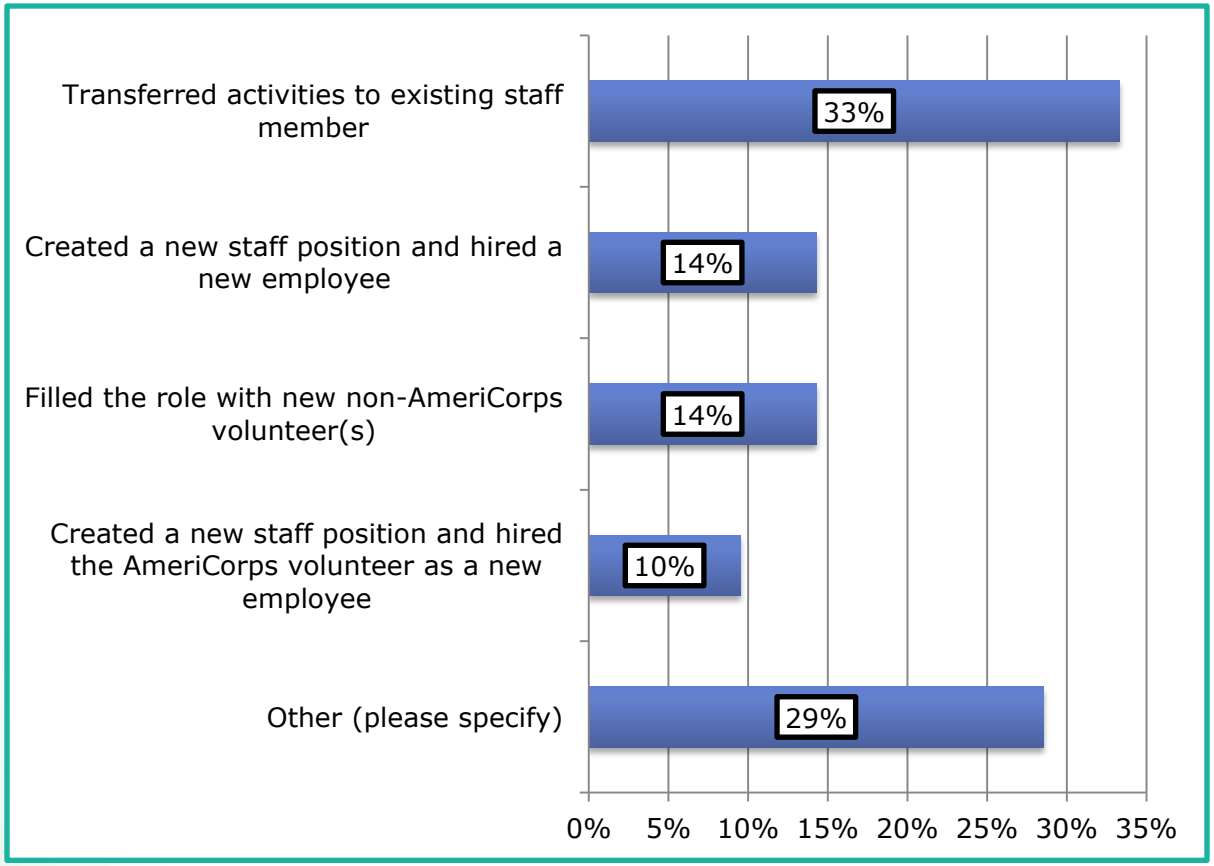
"Other" answers

- 50%: More AmeriCorps Members the Following Years
- 18%: The Work was not Sustained
- 14%: The Work was Transferred to Partner Organizations
- 5%: Members Completed All of the Work

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

How the Work was Sustained



"Other" answers

- 4 out of 6: More AmeriCorps Members the Following Years
- 1 out of 6: The Work was not Sustained
- 1 out of 6: The Work was Transferred to Partner Organizations

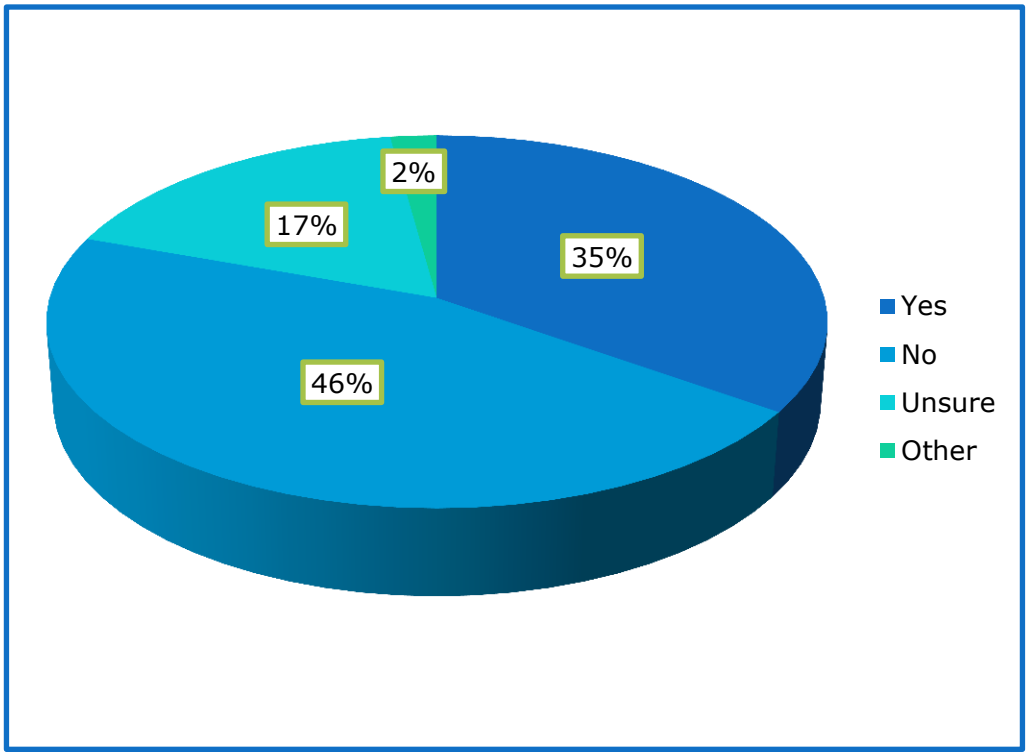
Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Volunteer Management Practices

Did the implementation of volunteer management practices change?

Just over a third of participants reported a change in volunteer management practices.

Meanwhile, a little less than half reported *no* change in volunteer management.



This page includes Maine Conservation Corps data

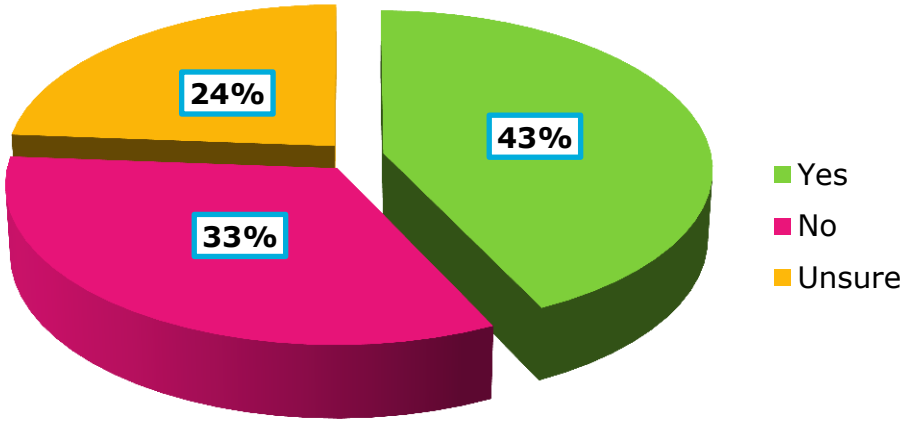
Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Volunteer Management Practices

Did the implementation of volunteer management practices change?

Nearly half of the selected participants reported a change in volunteer management practices.

Meanwhile, one third reported *no* change in volunteer management.



Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

If Volunteer Management Practices Did Change, How?

"[A] volunteer database. Tracking hours on biological, maintenance, and visitor services projects."

"We now have a volunteer 'system' in place that implements a series of steps and includes information and release forms before a volunteer can begin. This system protects both volunteers and [our organization]."

"We spend more effort planning how we will take on, train, and work with volunteers."

"Attempts to recruit more diverse volunteers."

"We have better policies & partnerships, things have been formalized and streamlined."

"Erin was the push for the Fire and Rescue department on the island to have outreach to the town, and seek new volunteers."

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corp[illegible] for National and Community Service

Comments are the same so that slide is not repeated here.

If Volunteer Management Practices Did Change, How?

Word analysis based on open-ended responses

- Enhanced policies
- Improved systems
- Better training and recruitment
- Increased focus and efficiency
- Organization

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

If Volunteer Management Practices Did Change, How?

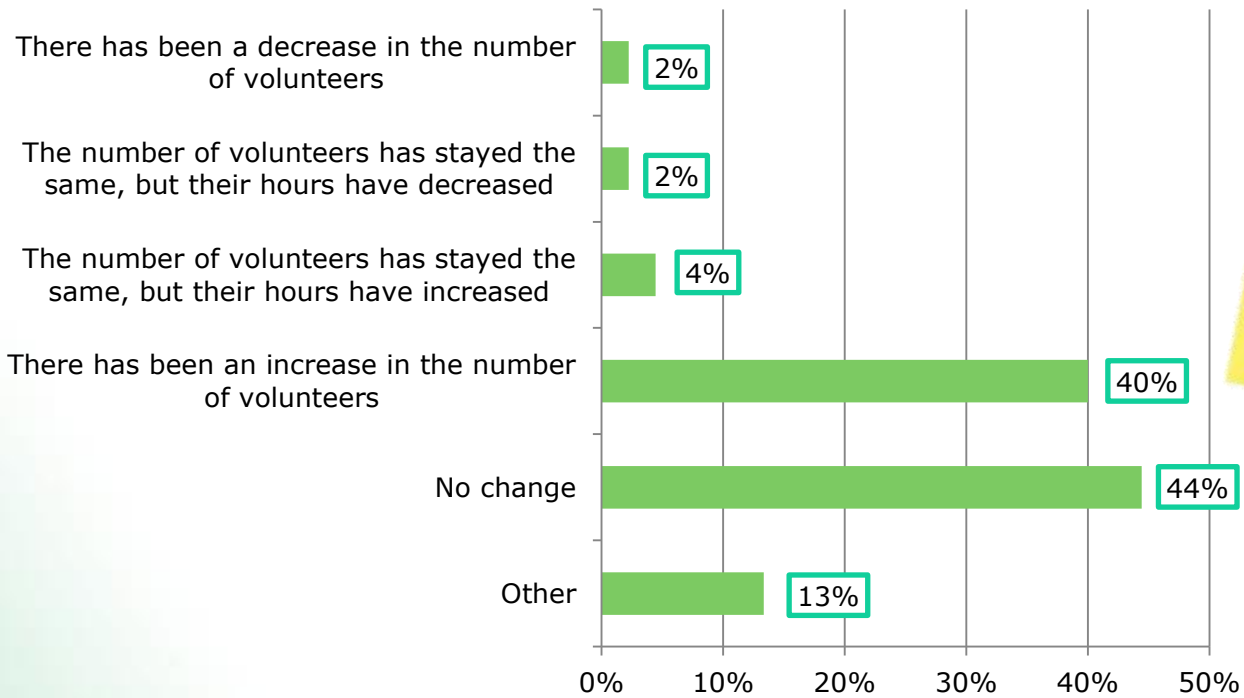
Word analysis based on open-ended responses

- Enhanced policies
- Improved systems
- Better training and recruitment
- Increased focus and efficiency
- Organization

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Change In Volunteers and Volunteer Hours

How has the number of community volunteers or volunteer hours changed?



"Other" responses:

"AmeriCorps support helped involve volunteers more deeply in the projects."

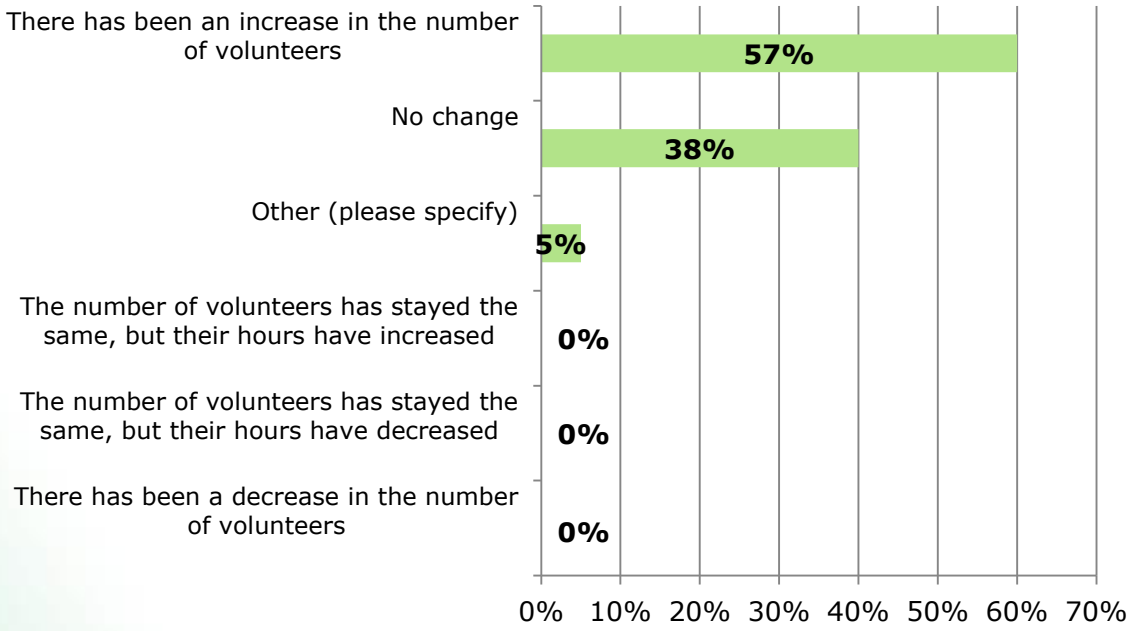
"More volunteers, more hours served, and more returning volunteers."

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Change In Volunteers and Volunteer Hours

How has the number of community volunteers or volunteer hours changed?

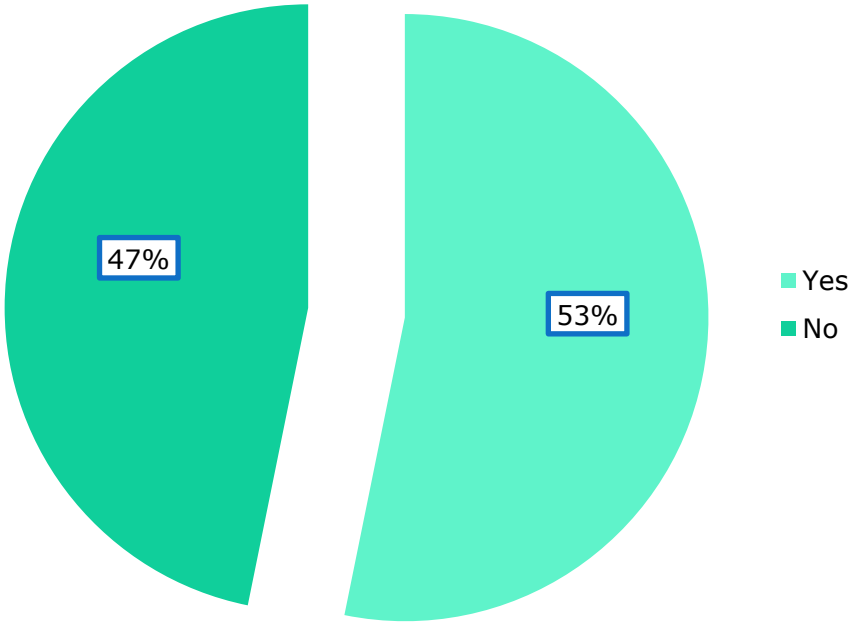


"Other" responses:

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Current AmeriCorps Members

Do you currently have AmeriCorps resources at your organization?



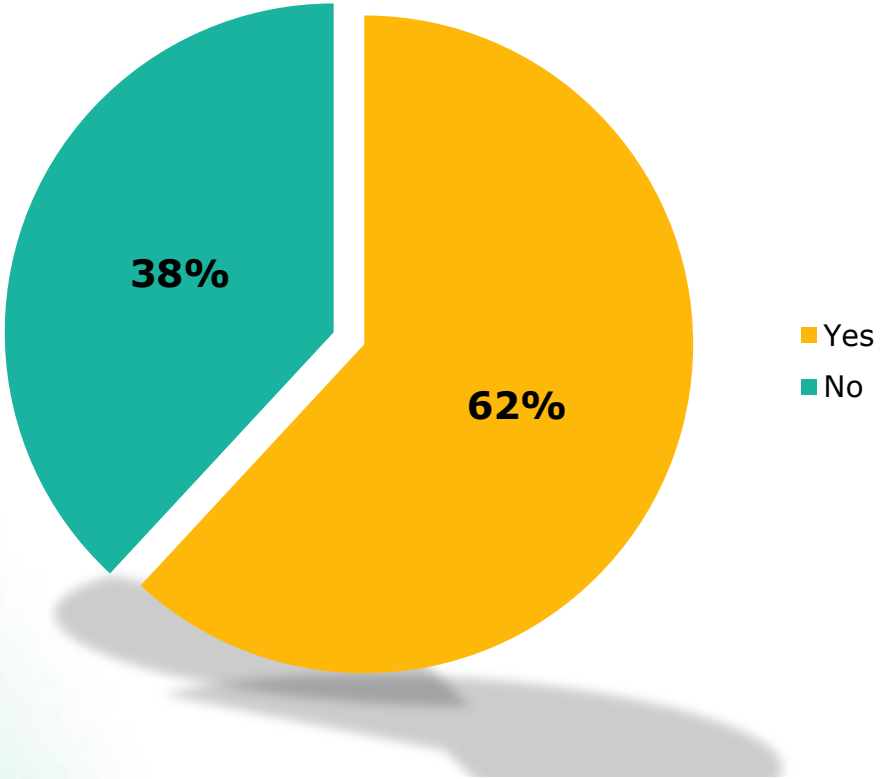
The majority of responding agencies/organizations are hosting AmeriCorps members today.

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Current AmeriCorps Members

Do you currently have AmeriCorps resources at your organization?



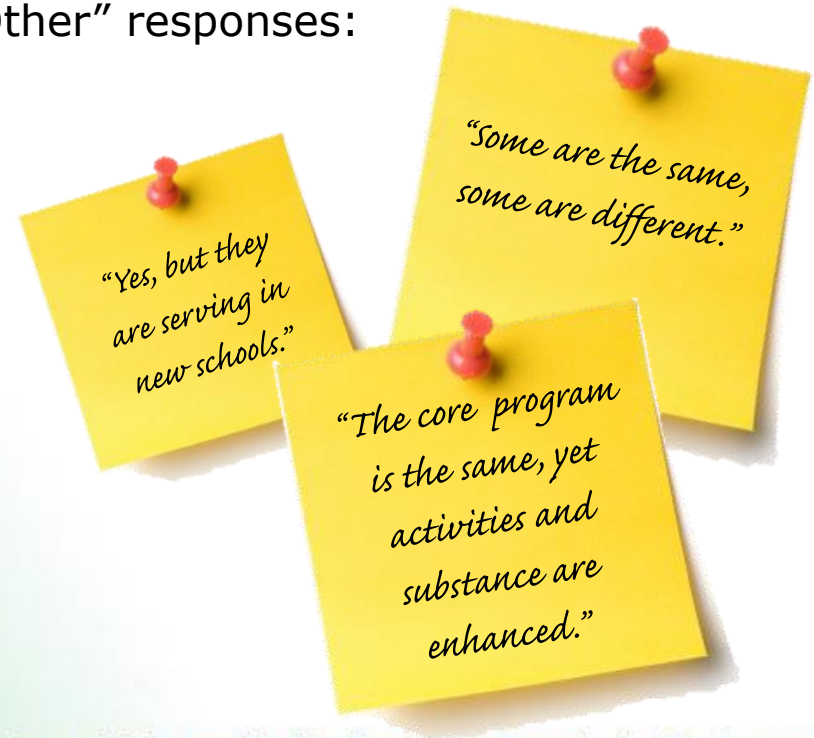
Nearly two-thirds of responding agencies/organizations are hosting AmeriCorps members today.

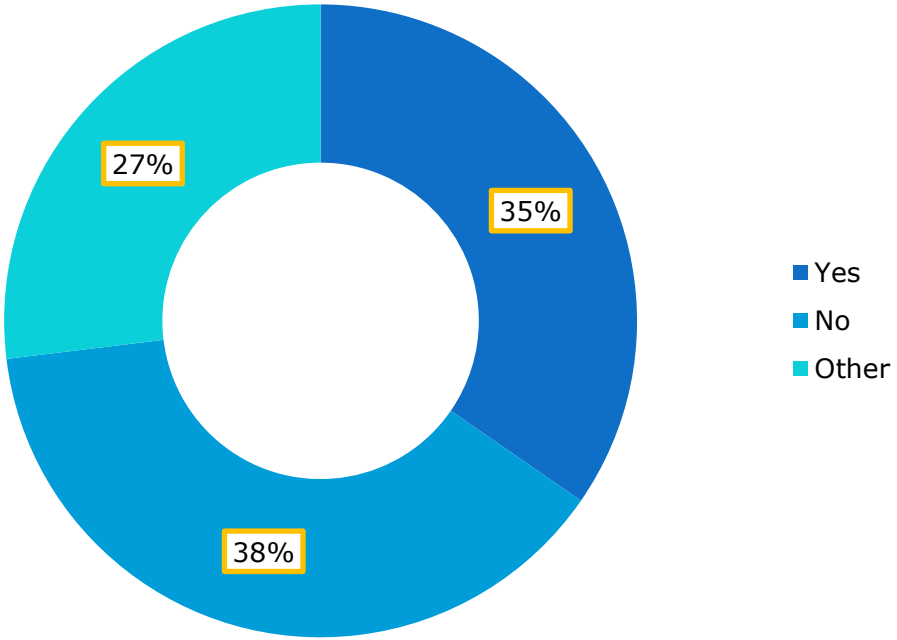
Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Current Responsibilities of AmeriCorps Members

If you do currently have AmeriCorps members/resources, are they doing the same tasks as those who served with you in 2013/2014?

"Other" responses:





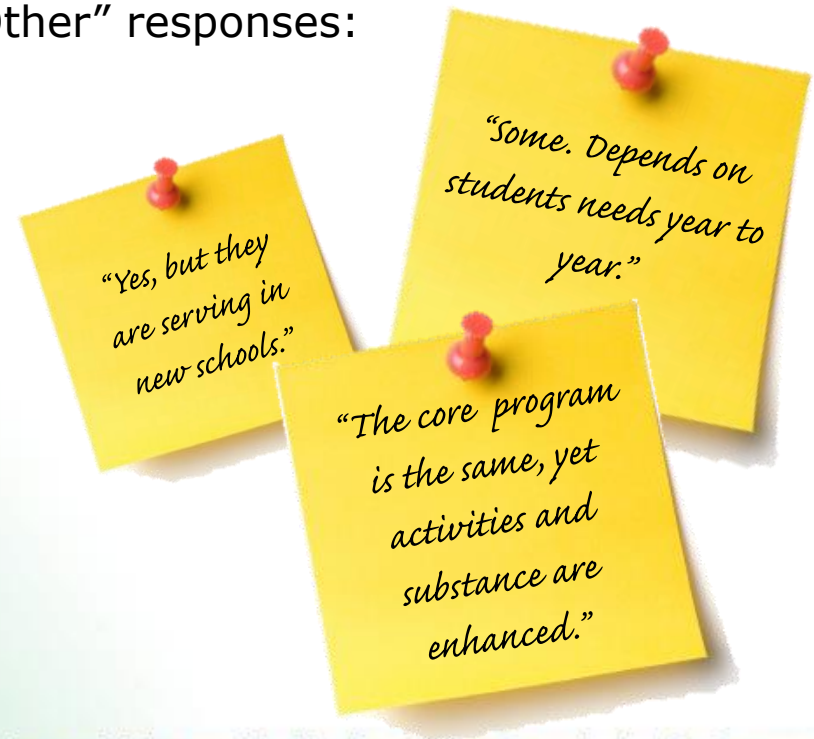
This page includes Maine Conservation Corps data

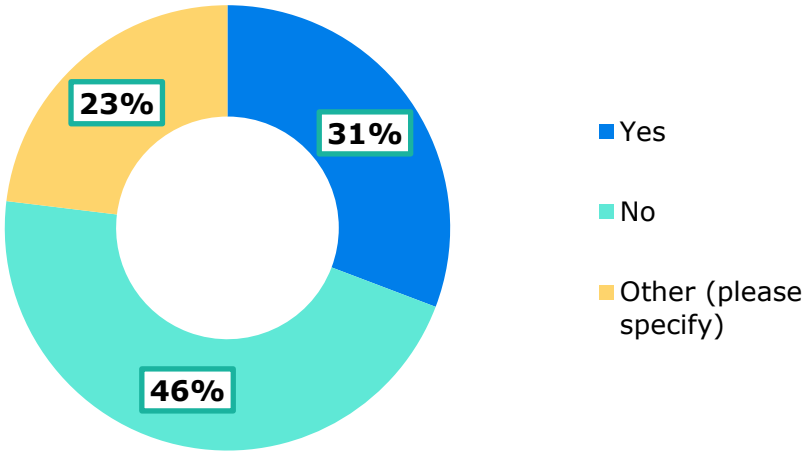
Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Current Responsibilities of AmeriCorps Members

If you do currently have AmeriCorps members/resources, are they doing the same tasks as those who served with you in 2013/2014?

"Other" responses:





Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Current Responsibilities of AmeriCorps Members

- The highest number of respondents (38%) reported that there are differences in the tasks being undertaken by current AmeriCorps members

- Nevertheless, a very similar rate, 35%, reported members having the same responsibilities now as the previous grant cycle

- However, 6 out of the 7 that replied "other" reported some changes in the members' tasks in addition to some similarities

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Current Responsibilities of AmeriCorps Members

- The highest number of respondents (46%) reported that there have been changes in the members' responsibilities now as compared to the previous grant cycle

- In comparison, 31% reported no difference in the tasks being undertaken by current AmeriCorps members

- Additionally, all that replied "other" reported some changes in the members' tasks in addition to some similarities

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Concluding Remarks

- A surprisingly high percentage of participants (44%) report no change in volunteer hours or in the number of volunteers
  - A further 4% reported a decrease in either volunteers or volunteer hours.
- Similarly, 46% of the surveyed host sites reported no change in volunteer management practices.
- Additionally, a fairly high percentage of participants report sustaining the work of the 2012-2015 grant cycle with subsequent AmeriCorps members today
- This illustrates that there is room for the capacity building approaches being used to be adjusted in order to attain a higher rate of growth

- *However, this data should be compared with the AmeriCorps Site Capacity Report II, which excludes the Maine Conservation Corps host sites*

This page includes Maine Conservation Corps data

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service

Concluding Remarks

- A high percentage of host sites rely on having more AmeriCorps members subsequent years in order to sustain their organizations' work
- 57% of the selected host sites reported having more volunteers at their organizations, while 38% reported no change in volunteers or volunteer hours.
- Less than half of these host sites reported a sustained change in volunteer management practices (43%).
  - *Furthermore, this rate is even lower when MCC hosts sites are included in the results.*
  - *When MCC host sites are included, just 35% say that there has been a change in volunteer management practices*
- Additionally, nearly a third of these 21 host sites reported no change in the tasks being undertaken by current AmeriCorps members
  - *When MCC sites are included, this rate shifts only slightly: from 31% here with 21 respondents to 35% with all 46 respondents.*
  - *Moreover, when MCC host sites are included, the number of respondents reporting a difference in AmeriCorps member responsibilities fall from 46% here to just 38%.*

- There has been some success achieved in increasing the organizational and volunteer capacity of AmeriCorps hosts sites, particularly among non-MCC host sites.
- However, these insights indicate that there is space to improve the current approaches in order to see higher rates of capacity growth and changes in volunteer management practices

Funding and data provided by the Maine Commission for Community Service and the Corporation for National and Community Service